

# Tenant Permitted Fees

## **Before the tenancy starts (payable to Village Estates Lettings Ltd “The Agent”**

Holding deposit equivalent to 1 weeks’ rent

Deposit equivalent to 5 weeks’ rent

## **During the tenancy**

Payment of £50 if you wish to make changes to the tenancy agreement (only if the landlord give permission prior)

Payment of interest for the late payment of rent at a rate of 3% above the current Bank of England base rate

Payment of £5 for the loss of keys/security devices (unless proven that the replacement costs more)

Payment of any unpaid rent or other reasonable costs associated with the early termination of the tenancy (reletting fees)

## **During the tenancy (payable to the provider) If permitted and applicable**

Utilities – gas, electricity, water

Communications – telephone, broadband, installation of cable/satellite set up costs

Subscription to cable/satellite supplier

TV Licence

Council Tax

## **Client Money Protection (CMP) with Safe Agent**

CMP is a standalone membership scheme designed to protect the client money held by the property agent members. The members clients are therefore protected in the event that the member misappropriate the client’s money held in the course of running their business and the clients are able to raise a claim for compensation with the CMP. It provides a financial guarantee to pay claims when one of its members misappropriates the client monies. CMP insures it’s liability to meet this guarantee with an ‘A’ rated global insurer authorised and regulated by the Financial Conduct Authority in the UK. We are members of Safe Agent.

## **Redress Scheme**

Village Estates Lettings Ltd are members of The Property Ombudsman. You can find out more details on the agent’s website or by contacting the agent directly.

